



Is Your Scheduling Process Leaking?

Plug the Holes with Scheduling Solutions from MedQuest Radiology Management Services

Do you know your:

? Order to appointment conversion rate

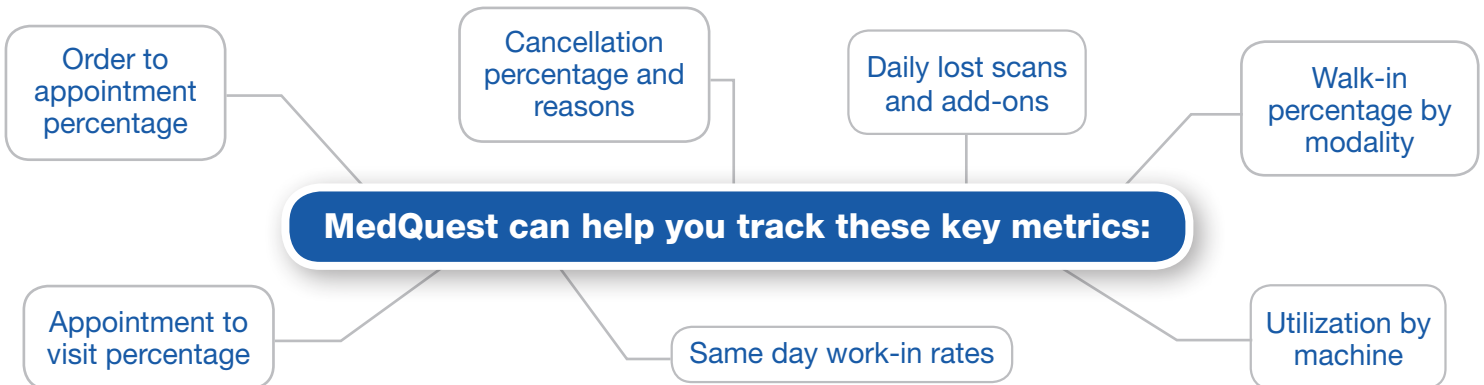
? Cancellation and no-show rate

? Percentage of patients recaptured after they cancel or no-show

Scheduling is one of the most critical processes for your hospital, center or practice, and is a key contributor to achieving a profitable radiology bottom line. Improving your scheduling process results in far-reaching operational improvements, including optimized workflow, increased referrals, fewer denials and higher revenues.

At the heart of a successful scheduling process is the ability to identify and track key metrics related to patient flow. For example, timely follow-up on cancellations and no-shows can quickly pay off in higher scan volume without additional cost.

Scheduling also plays an important role in achieving better patient satisfaction and increased physician referrals. Using your scheduling function to “close the loop” when a scan is scheduled addresses one of the key complaints of referring physicians and their staff.



Choose the level of support that's right for you:

Consulting

Examine your current processes, identify improvement opportunities and recommend solutions

Support and Optimization Services

Supply and manage specialists and/or supporting processes focused on reducing and recapturing cancellations and no-shows and increasing conversion of orders to appointments

Software

Proprietary, proven software modules that can integrate with your EMR and RIS systems to improve workflow and reduce denials

Turnkey Services

Complete management and operation of your scheduling process to streamline processes, improve productivity and customer service, reduce denials and achieve maximum revenue

MedQuest – Proven Expertise

MedQuest owns and operates freestanding imaging centers and provides management services to hospitals, outpatient radiology centers and physician practices with radiology, consistently setting new standards for volume, productivity and profitability. MedQuest currently manages scheduling for integrated networks of large hospital radiology departments and associated freestanding outpatient centers, as well as large stand-alone networks of independent outpatient imaging centers. The proven processes, workflows and best practices used by MedQuest have been developed based on decades of experience.

MedQuest[®]
RADIOLOGY MANAGEMENT SERVICES

www.MQradiology.com

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